## **Selected Workshops**

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Cognitive diversity in the team

#### #1 We're Agile because we're different

You will learn:

How millennials perceive diversity

What is cognitive diversity

How to implement strategies supporting diversity to get the greatest diversity bonus

#### **Contemporary Leadership for Beginners:**

#### #2 Chameleon leader

We will talk about:

Millennial's labor market - what are they, what do they expect from the employer? Different styles of Leadership (according to D. Goleman) Model of Situational leadership by K. Blanchard and P. Hershey Leadership Tools

#### #3 How to build good team

#### **Based on overcoming 5 Lencioni dysfunctions**

We will talk about:

Lencioni's model

Building trust

Neurological fundaments of building trust

The most common mistakes made by teams

The most common mistakes made by organizations

#### #4 Discover and overcome destructive habits

#### that don't serve you well in the business environment

You will learn about:

Unhelpful habits that may stand in your way in your leadership development

Tips and tricks on how to overcome them

#### **#5 Overcoming unconscious biases**

#### In hiring and at work

You will learn about:

Most commonly seen unconscious biases

Why we're biased

How people biases can influence technology

How to overcome your biases

# We're Agile because we're different

#### **Detailed program:**

- The labor market is a millennial market what are they really like?
- Diversity through the eyes of the millennial
- Cost of the status quo
- What are the benefits of diversity at the company and employee level
- Diversity 2.0 or cognitive diversity in teams
  - What kinds of diversity do we have (identity / acquired/ cognitive)
  - How identity can translate into cognitive diversity
  - Types of problems and the probability of gaining from diversity
  - How do we hire / build teams and where do we make a mistake?
- Why don't my people want diversity?
- When does diversity give the greatest bonus?
  - Where to begin?
  - What to focus on?

Millennials are among us, they make up the majority of our workforce, and they shape reality.

They have enormous potential to create well-coordinated and diverse teams, it is worth using it.

Training duration: 2:00 h Training level: Beginner, Regular Designed for: Managers, HR Specialists, Teams, Team Leaders,



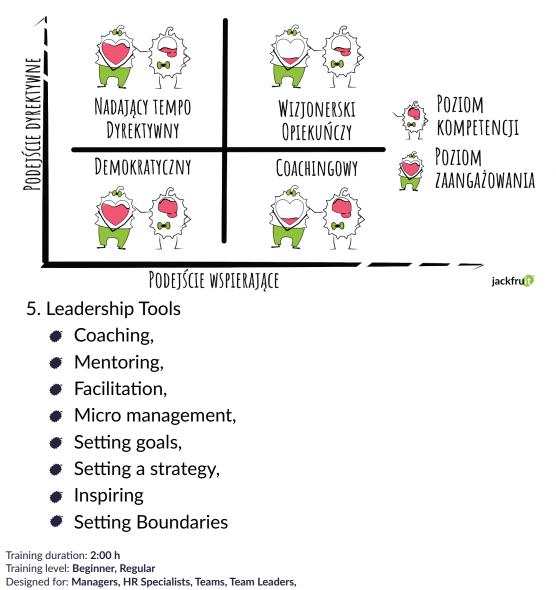
### Contemporary Leadership for Beginners: Chameleon leader

#### Detailed program:

1. The labor market is dominated by the millennials and generation Z - what are they and what do they expect from the employer? (Statistically)

- 2. The dream millennial leader
- 3. Different Styles of Leadership
  - Coercive / Commanding Directive
  - Authoritative / Visionary Visionary, based on authority
  - Affiliative Caring
  - Democratic
  - Pacesetting
  - Coaching

4. Situational management of Ken Blanchard and Paul Hersey - a model of situational leadership



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#### How to build good team Based on overcoming 5 Lencioni dysfunctions

#### Detailed program:

- The definition of the team embedded in the original model of Integrity vs Purpose
- Presentation of 5 dysfunctions according to Patric Lencioni
- Presentation of the 5 steps of team building based on Lencioni's dysfunctions
- A detailed discussion of the dysfunctions overcome, including:
- Why do we need professional trust in a team as much as we need personal trust?
- Neurological foundations of trust
- Sources of conflict at work
- Feeling of loss as a source of a split in the team
- What is a constructive conflict
- The original game "Tame Conflict" and the game boards
- Team commitment and the Decie-Ryan theory of selfmotivation
- The impact of the organization on employee engagement
- A sense of responsibility in the team
- Concern for results and focus on results
- How not to build pyramids?
- The most common mistakes made by organizations + discussion
- Most frequent mistakes made by teams + discussion

Training duration: 2:00 h Training level: Beginner, Regular Designed for: Unexperienced Teams, Scrum Masters, Managers, Hiring Managers, HR Specialists, Team Leaders



# Discover and overcome destructive habits

that don't serve you well in the business environment

#### Detailed program:

During the training we will learn about and discuss how to overcome 12 habits that can keep you stuck in your current role:

- 1. Reluctance to Claim Your Achievements
- 2. Expecting Others to Spontaneously Notice
- and Reward Your Hard Work
- 3. Overvaluing Expertise
- 4. Building Rather than Leveraging Relationships
- 5. Failing to Enlist Allies from Day One
- 6. Putting Your Job Before Your Career
- 7. The Disease to Please
- 8. The Perfection Trap
- 9. Minimizing
- 10. Being Too Much
- 11. Ruminating
- 12. Letting Your Radar Distract You

Additionally, all participants after registration gain VIP access to the blog

www.teambooster.jackfruit.solutions where they can find workshop handout and never published an interview with Sally Helgesen

Designed for: Women Training level: Good for all from Aspiring Talents to Mid-Management Lecture-Only: 2:00h lecture duration with 20-30 minutes reserved for questions. We explain all 12 habits Team-Coaching: 2:00h Part 1: 45 min introduction and voting. Part 2: sharing examples and stories, brainstorming 2-3 most upvoted habits, and addressing them.

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# **Overcoming unconscious biases**

In hiring and at work

#### Detailed program:

Unconscious biases:

- Affinity Bias and if babies are racists?
  - Affinity Bias in hiring and at work
- Attribution Bias
  - Attribution Bias in hiring and at work
- Beauty Bias
  - Beauty Bias in hiring and at work
- Conformity Bias
  - Conformity Bias in hiring and at work
- Confirmation Bias
  - Confirmation Bias in hiring and at work
- Contrast Effect
  - Contrast Effect in hiring and at work
- Halo Effect
- Horns Effect
  - Halo & Horns Effects in hiring and at work
- Gender Bias
  - Gender Bias in hiring and at work
- Most Common Biases and Stereotypes that can influence who you hire
- If we are biased, technology is biased as well – examples of product failures
- Why are we biased?
  - The limbic system in action
  - Mirror neurons
- How to overcome your biases?

# **About Trainer**



Tech Strategy and Partnerships Manager, team builder, and diversity trainer.

Privately an entrepreneur, CEO of – neighborly platform <u>www.roundthecorner.eu</u> In spare time a full-stack developer builds mostly in Angular-Django applications.

An owner of Wydawnictwo Jackfruit. As a publisher rolled out Emily Chang's book "**Brotopia: Kobiety a Dolina Krzemowa**".

As a hobby write about people management and Agile at <u>www.teambooster.jackfruit.solutions</u> and share knowledge about unconscious biases and stereotypes in action.



contact LinkedIn https://www.linkedin.com/in/jackfruit-katarzyna-suska/

## **Testimonials**







Zaprosiliśmy Katarzynę do podzielenia się wiedzą na bardzo bliski nam temat budowy zróżnicowanych zespołów - z naszą społecznością Agile'ową. Spodobało mi się pragmatryczne, oparte na danych (U) ującie problemu wsparte zawodowym doświadczeniem. Dowiedzieliśmy się, jak pokolenie milenialsów inspiruje firmy do społecznej odpowiedzialności i wymaga od nich większej akceptacji różnorodności. Jakie korzyści przynosi różnorodność w pracy kreatywnej, jakie ryzyka niesie nieumiejętne wdrażanie różnorodności w zespołach i czym jest Diversity 2.0 czyli różnorodność poznawcza w zespołach oraz jak wdrażać różnorodność, aby przyniosła jak najwięcej korzyści. Zaciekawiło mnie to, że różnorodność nie wszędzie pomaga, a czasem może nawet zaszkodzić.

Dzięki za inspirację, Katarzyna Suska :-)



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